

**State of Maine
Office of Attorney General
Consumer Protection Division
Consumer Mediation Service
6 State House Station
Augusta, ME 04333-0006**

**WILLIAM J. SCHNEIDER,
Attorney General**

Complaint #
Mediator
PDF

**COMPLAINT FORM
HOME CONSTRUCTION and HOME REPAIR**

Please answer the questions below as completely as possible and **include copies** of your bills, contracts, estimates, receipts, warranty, advertisements, etc. **Do not send originals. Please print neatly or type. Please do not use staples.**

Name Of Business Complaint Is To Be Filed Against

Name of Consumer

Name of Business: _____
Address: _____
City: _____ State: _____ Zip: _____
Tel: _____
Fax: _____
Email: _____

Your Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Tel: Work _____ Home _____
Cell: _____ Fax: _____
Email: _____

Name of Manufacturer: _____
Address: _____
City: _____ State: _____ Zip: _____
Tel: _____
Fax: _____
Email: _____

Specific details about the transaction:

Did you sign a contract? Yes: ___ No: ___
Does your contract require arbitration? Yes: ___ No: ___
Did you receive a warranty? Yes: ___ No: ___
What is the length of the Warranty? _____
Did you pay by credit card? Yes: ___ No: ___
Have you contacted your credit card company to dispute your bill and request a credit? Yes: ___ No: ___

Does Your Complaint Involve:

New Home Construction _____, Landscaping _____, Home Repair _____, Other _____

Date of Transaction: _____ Price: \$ _____ Amount of money paid? \$ _____

Name of person you dealt with: _____

Was the item or service advertised? Yes ___ No ___ If yes, was the advertisement accurate? Yes ___ No ___

Did the provider of the item or service complete the contract? Yes ___ No ___

Have you contacted another provider for a second opinion? Yes ___ No ___

What is the product or service you are complaining about? _____

Have you submitted this matter to another agency or lawyer? Yes ___ No ___

Agency's or lawyer's name and phone: _____

Have you sued the company or has the company sued you? Yes ___ No ___

May we send a copy of this complaint to the business? Yes ___ No ___

If you check "no" we will not be able to mediate your complaint.
However, we will keep your complaint in our files.

PLEASE COMPLETE THE OTHER SIDE

