



# ANNUAL REPORT ON WAGE AND HOUR COMPLAINTS AND VIOLATIONS IN 2021

Maine Department of Labor, Bureau of Labor  
Standards, Wage and Hour Division

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## Introduction

The Maine Department of Labor is pleased to present the report herein in accordance with 26 MRS § 673. The Department shares the Committee's interest in better understanding the nature and frequency of employment law violations occurring in various industries across the State. The Wage and Hour Division of the Bureau of Labor Standards is responsible not only for enforcing, but for assembling information to assess the effectiveness of those laws.

Late in 2021, the Department of Labor, Bureau of Labor Standard's Wage and Hour Division was expanded to include a Director, a Chief Inspector, eight Inspectors and one Field Investigator. An Assistant Attorney General committed entirely to the work of the Bureau was also added. As promised, we will begin to use these enhanced resources with greater strategic purpose by conducting more comprehensive outreach and education, targeting our inspections more effectively, pursuing egregious violators more forcefully and most recently, publicizing our efforts more broadly.

The Bureau's ability to conduct on-site inspections—whether random, targeted or otherwise—continued to be seriously impacted by the pandemic. However, like so many others, we have been able to adjust to the new circumstances and are proud of the very productive year we have had.

Wage theft remains a real and serious problem in Maine as throughout the nation. The vast majority of employers operate in full compliance with employment law, and we in the Department are committed to helping them do so. But violations do occur and—especially when they are systematic, willful or recurring—harm law-abiding employers and workers alike. So we are equally committed to detecting and eliminating such violations in order to protect Maine's residents and improve its economy. Once again, we hope the information contained in this report will enable the Committee to better understand our progress towards achieving those goals.

# ANNUAL REPORT ON WAGE AND HOUR COMPLAINTS AND VIOLATIONS in 2021

## Complaint Process

As required by the statute, this report focuses only on complaints and their resulting violations. Most complaints start as phone calls. Many phone calls in 2021, not counted here, were pandemic-related or questions about rights and how the various labor laws work. Many calls this past year were about the new Earned Paid Leave law, involved explaining how its various features worked and did not become formal complaints.

Complaints are screened before investigating to gather basic facts and ensure that a relevant statute exists. As a result, not all complaints are fully investigated by the Bureau. Typically, inspectors take a call, get preliminary information and assess whether it involves a possible labor law violation. A number of calls involve working conditions or situations that are simply bad business practices or issues that need to be referred to another government agency like the U.S. Occupational Safety and Health Administration (OSHA) or the Maine Human Rights Commission. Lastly some cases may not be pursued because they involve only one worker or a small amount of wages, usually for someone who is not a low wage vulnerable worker. For such cases the worker is briefed on the right to pursue their own action in court should they wish to do so.

If a complaint involves wages, the caller is asked to submit a formal complaint form, detailing the issue to be investigated. The inspector then interviews the complainant and employer individually to determine the facts and whether there is an enforceable violation. Some situations are straight forward and clear, others are complicated and muddled by a number of factors. For cases where there are one or more violations, the inspector details the violations and expected remedies in a report issued to the employer. The employer has a certain period of time to contest or challenge the findings before the case becomes “final.” Of the 215 cases inspected in 2021, thirty have not yet reached “final” status.

## Complaints Received in 2021

The Division received more complaints in 2021 than in 2020, but still fewer than immediately before the pandemic. Below is a yearly record of the number of formal complaints, those that were inspected, those where violations were determined, the number of different laws violated, and number of occurrences of the laws violated. Starting in 2020 the number of violations involve a multiplier for the number of workers and weeks of inadequate or unpaid wages or days of child labor violations.

Year	Complaints	Investigated	Cases with Violations	Laws Violated	Number of Violations
2017	324	283	101	209	-
2018	330	295	105	197	-
2019	315	284	143	312	-
2020	230	208	105	225	28,180
2021	263	215	115	260	32,133

Complaints received were still reduced from years past because of the Coronavirus and its effects in Maine’s workplaces. The pandemic affected inspections two ways:

- There were fewer businesses open and available for inspection and less employment in the businesses; and
- Inspectors were able to safely visit far fewer workplaces.

The types of businesses that received the most complaints in years past, such as eating establishments and hospitality, were also those most severely affected by the Coronavirus.

## Complaints Investigated in 2021

In addition to complaint investigations, Wage and Hour inspectors may conduct inspections that are random or strategically targeted by industry or other factors. However, this report includes only data resulting from complaints.

The Wage and Hour Division opened 263 complaint cases in 2021, an increase of 10% likely reflecting the increased business activity from the initial Coronavirus-related decline in numbers in 2020. Of these, 215 cases were investigated further, and 115 were found to have enforceable violations. Thirty of the 215 investigated complaint cases were still in process by the end of 2021. Please note that this information comes from a live case management system and updates are ongoing and the figures very much depend on the specific time when the data is exported.

The table below summarizes the progression and results of the Division’s complaint investigations.

Table 1: Summary of Complaint Cases in 2020 and 2021

Description	2021 Final	2021 In Process	2021 Total	2020 Total	Percent Difference
Complaint Cases	207	56	263	239	10%
Cases Investigated	185	30	215	212	1%
Cases with Violations	86	29	115	109	6%
Laws Violated	185	75	260	241	8%
Total Number of Violations	30,362	1,771	32,133	29,250	10%
Cases w/Workers Owed	115	22	137	106	29%
Number of Workers Owed	1,080	78	1,158	665	74%
Wages Owed	\$350,952.94	\$247,240.91	\$598,193.85	\$555,149.28	8%
Cases w/ Workers Paid	111	12	123	85	45%
Number of Workers Paid	848	46	894	488	83%
Wages Paid	\$328,304.49	\$143,427.13	\$471,731.62	\$423,490.48	11%

Case Status as of 2/7/2021

Within the 115 cases with violations, 32 different statutes were cited 260 times accounting for 32,133 separate violations. Wages totaling \$598,193.85 were owed to 1,158 workers, up 74% from the previous year. To date, 894 of those workers have been paid back wages totaling \$471,731.62, equaling 77% of the workers owed and 79% of the wages owed. The recent addition of an Assistant Attorney General position will help the Bureau pursue wages owed by employers that fail to pay.

## Complaint Violations Cited and Occurrences

This section provides more detail regarding the 115 cases with violations and the specific sections of the law found during the complaint investigations conducted in 2021, and the number of times that workers were affected by each violation.

Table 2: Cases and Number of Violations, by Violation Category and Statute Section

Violation	Cases with This Violation	Total Number of Violations
<b>Child Labor</b>		
26 MRS §772 Hazardous Occupations	6	15
26 MRS §773-A (1) Minors Under 16 years of age - Prohibited Businesses	1	1
26 MRS §774 (1) Restricted Hours - Minors 16 & 17 years of Age	5	94
26 MRS §774 (1)(E) No More Than 6 Days - 16 & 17 years of Age	1	1
26 MRS §774 (2) Restricted Hours - Minors Under 16 years of Age	4	320
26 MRS §774 (2)(E) No More Than 6 Days - Under 16 years of Age	1	1
26 MRS §774 (3) Work During School Hours	2	57
26 MRS §774 (7) Record of work hours of minors.	3	4
26 MRS §775 Work Permit	7	22
<b>Logging</b>		
26 MRS §643 (1)(A) Vehicle Standards	1	2
26 MRS §643 (1)(C) Vehicle Equipment Required	1	1
26 MRS §646 Violations; Enforcement	1	1
26 MRS §872 (2-A) Notification of Foreign Labor	2	2
<b>Records</b>		
26 MRS §622 Records	28	3,355
26 MRS §665 (1) Pay Statement	16	175
26 MRS §665 (1) True and Accurate Records	15	495
<b>Wages</b>		
26 MRS §591-A Employee Misclassification	8	100
26 MRS §621-A (2) Regular payment required	2	2
26 MRS §621-A (5) Change in Rate of Pay	3	4
26 MRS §621-A Timely and Full Payment of Wages	93	14,036
26 MRS §626 Cessation of Employment	3	36
26 MRS §663 (5) Wages	1	1
26 MRS §663 (K) Salary Exempt	3	109
26 MRS §664 (1) Minimum Wage	5	237
26 MRS §664 (2) Tip Credit	3	3
26 MRS §664 (2) Tips - Property of Employee	4	237
26 MRS §664 (3) Overtime Rate	20	880

Violation	Cases with This Violation	Total Number of Violations
<b>Work Place Rights</b>		
26 MRS §628-A Compensation history inquiry prohibited	1	1
26 MRS §629 Unfair Agreements	11	11,894
26 MRS §637 Earned Paid Leave (2)	1	1
26 MRS §637 Earned Paid Leave (3) Accrual	1	1
26 MRS §672 Unfair Contracts	7	45
<b>Grand Total</b>	<b>115</b>	<b>32,133</b>

- The most common violations found involved the timely and full payment of wages required by 26 MRS section 621-A which was found in 93 cases of the 115. Each time the employer failed to pay wages to each employee on the established pay date is counted as a separate violation which is why in the 93 cases there were 14,036 violations.

Collectively, child labor cases are up in number this year, though scattered over several violations. While violations involving child labor are few, the Department considers each such violations to be extremely serious in nature and to require immediate compliance.

## Complaints and Violations by Industry

Table 3 below reports complaints received by major industry sector, along with the number of violations, number of employees owed back wages and amount of wages owed.

Table 3: Complaint Cases, Violations, Workers and Wages Owed, by Industry Sector

Industry Sector	Complaint Cases Investigated	Cases with Violations	Laws Violated	Number of Violations	Workers Owed	Wages Owed
72.Accommodation and Food Services	66	38	94	27,866	970	\$235,025.11
44-45. Retail Trade	32	12	26	2,338	33	\$77,546.13
62.Health Care and Social Assistance	32	10	25	779	29	\$45,156.44
56.Administrative and Support and Waste Management and Remediation Services	28	9	12	81	42	\$48,147.17
23.Construction	26	14	40	535	26	\$27,555.51
48-49. Transportation and Warehousing	16	4	8	15	8	\$6,511.00
31-33. Manufacturing	15	8	18	138	8	\$42,744.79
54.Professional, Scientific, and Technical Services	10	5	9	74	25	\$101,132.49

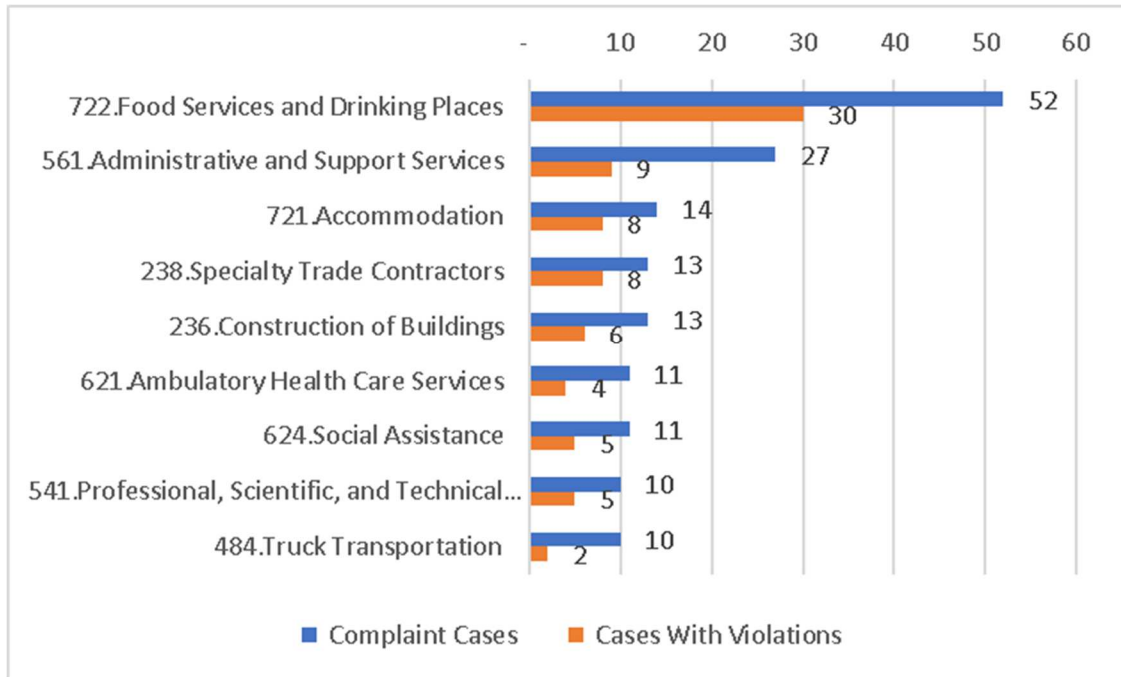
Industry Sector	Complaint Cases Investigated	Cases with Violations	Laws Violated	Number of Violations	Workers Owed	Wages Owed
11.Agriculture, Forestry, Fishing and Hunting	7	5	7	9	2	\$881.62
61.Educational Services	7	3	4	3	4	\$3,730.49
42.Wholesale Trade	6	2	7	168	5	\$5,552.46
71.Arts, Entertainment, and Recreation	5	1	4	78	2	\$3,735.62
81.Other Services (except Public Administration)	5	2	4	47	2	\$287.08
55.Management of Companies and Enterprises	2	1	1	1	1	\$110.82
92.Public Administration	2	1	1	1	1	\$77.12
22.Utilities	1	-	-			
51.Information	1	-	-			
52.Finance and Insurance	1	-	-			
53.Real Estate and Rental and Leasing	1	-	-			
<b>Totals</b>	<b>263</b>	<b>115</b>	<b>260</b>	<b>32,133</b>	<b>1,158</b>	<b>\$598,193.85</b>

A comprehensive breakdown of this information by six-digit NAICS industry appears in **Appendix Table A**.

The sector generating the most complaints and violations affecting the largest number of workers was Accommodation and Food Services with 66 cases and 970 workers owed.

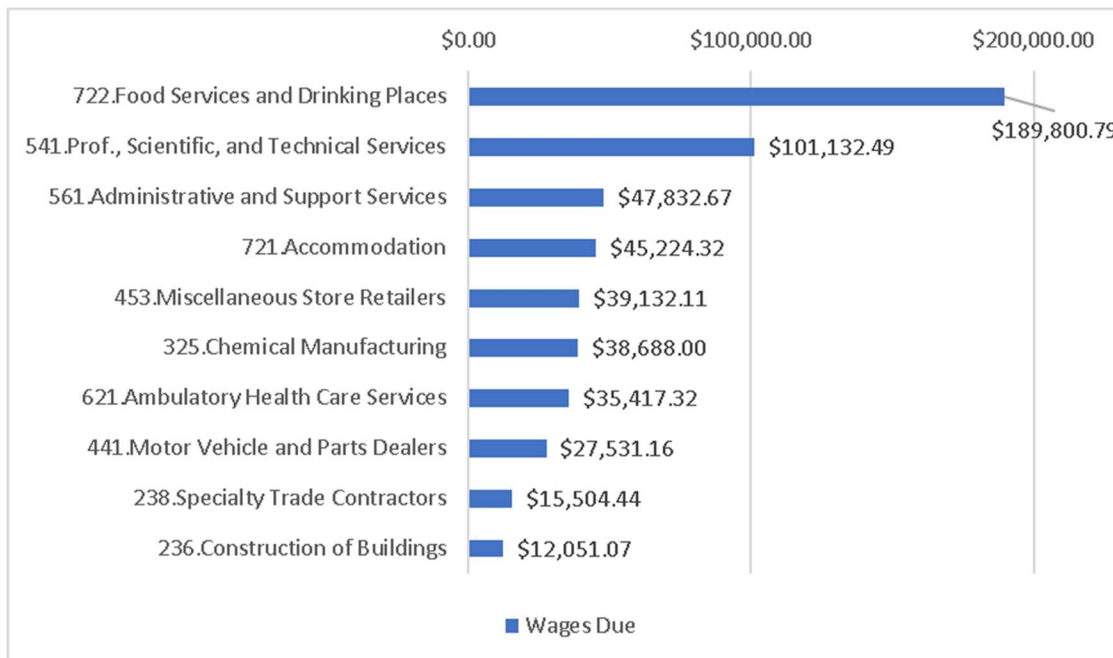
The nine industries with ten or more complaints in 2021 are illustrated in Figure 1 below. As it and Appendix A demonstrate, food service establishments generated a large number of complaints and violations. Almost one fifth of the initial complaint cases are from either full service or limited service eating establishments, which also account for over a quarter of the cases with violations.

Figure 1: Number of Complaints and Cases with Violations, by Industry



Wages owed provide another indicator of the seriousness of the violations. The following table illustrates the ten industries in which the most money was owed to workers and they are mostly the same industries but in a different order.

Figure 2 Wages Owed, by Industry





## Complaints Involving Fines

At times, in addition to recovering wages owed to the worker, the Bureau will assess fines on a business. This section looks at cases where such fines were assessed and collected. Of the 115 cases with violations, 39 of the cases included 105 penalties assessed. Cases can have multiple penalties assessed for different sections of the law violated.

### Fines Assessed

Table 4 lists fines assessed as a result of an inspection and those paid, by the number of penalties of the particular statutory section of MRS Title 26 which was determined to be violated.

Table 4: Fines Assessed and Fines Paid by Citation

Citation	Cases with this Citation	Penalties Assessed	Total Fines Assessed	Total Fines Paid
53 - Additional Penalties	8	8	\$56,600.00	\$0.00
591-A - Employee Misclassification	1	1	\$2,000.00	\$0.00
621-A - Timely and Full Payment of Wages	31	31	\$57,055.00	\$4,280.00
622 - Records	18	18	\$79,287.50	\$250.00
626 - Final Pay / Cessation	1	1	\$100.00	\$0.00
643 -Forestry and Farm Labor Transportation	1	1	\$100.00	\$100.00
643-A - Forestry and Farm First Aid Requirement	1	1	\$100.00	\$100.00
664(1) - Minimum Wage & Overtime	2	2	\$150.00	\$150.00
664(2) - Tips Property of Employee	2	2	\$55.00	\$55.00
664(3) - Overtime	7	7	\$3,815.00	\$515.00
665 - Examination of Records & Pay Statements	3	3	\$3,500.00	\$0.00
665 - Powers and Duties / including pay statement	10	10	\$12,990.00	\$440.00
672 - Unfair Contract w Employee	4	4	\$1,055.00	\$105.00
772 - Youth Hazardous Jobs	5	5	\$5,125.00	\$625.00
774 - Youth Hours of Employment	4	4	\$4,750.00	\$2,000.00
774(F) - Youth -AM/PM Limits	2	2	\$11,150.00	\$9,150.00
775 - Work Permits for under 16	5	5	\$4,775.00	\$775.00
<b>Grand Total</b>	<b>39</b>	<b>105</b>	<b>\$242,607.50</b>	<b>\$18,545.00</b>

Records violations (section 622) likely related to wage and overtime issues, and Timely and Full Payment of Wages (§621-A) account for the major share of the penalties assessed in 2021. Additional Penalties (§53) are typically assessed when there was a pattern of violation or the employer was previously cited for the same violation.

Table 5 represents violations, fines assessed, and fines paid, by industry.

Table 5: Occurrences, Fines Assessed and Fines Paid by Industry

Industry	Cases in this Industry	Penalties Assessed	Total Fines Assessed	Total Fines Paid
113.Forestry and Logging	1	2	\$200.00	\$200.00
236.Construction of Buildings	1	3	\$1,100.00	\$0.00
238.Specialty Trade Contractors	3	10	\$14,050.00	\$1,050.00
325.Chemical Manufacturing	1	5	\$17,500.00	\$0.00
424.Merchant Wholesalers, Nondurable Goods	1	2	\$130.00	\$130.00
441.Motor Vehicle and Parts Dealers	1	3	\$250.00	\$250.00
453.Miscellaneous Store Retailers	1	5	\$7,100.00	\$0.00
541.Professional, Scientific, and Technical Services	3	7	\$46,025.00	\$0.00
551.Management of Companies and Enterprises	1	1	\$100.00	\$100.00
561.Administrative and Support Services	2	4	\$19,875.00	\$0.00
621.Ambulatory Health Care Services	1	1	\$100.00	\$100.00
624.Social Assistance	3	7	\$6,887.50	\$1,150.00
713.Amusement, Gambling, and Recreation Industries	1	4	\$500.00	\$500.00
721.Accommodation	3	8	\$8,290.00	\$140.00
722.Food Services and Drinking Places	15	42	\$120,125.00	\$14,550.00
922.Justice, Public Order, and Safety Activities	1	1	\$375.00	\$375.00
<b>Grand Total</b>	<b>39</b>	<b>105</b>	<b>\$242,607.50</b>	<b>\$18,545.00</b>

Once again, by far the greatest number and amount of penalties assessed were in the Food Services and Drinking Places industry.

Finally, the next table represents individual cases with fines assessed and collected during calendar 2021, including the number of days to resolution of the complaint.

Table 6: Case-specific Industry, Fines Assessed, Fines Paid and Days to Resolve

Industry	Cases In this Industry	Penalties in this Industry	Fines Assessed	Fines Paid	Average Days to Resolve
113210.Forest Nurseries and Gathering of Forest Products	1	2	\$200.00	\$200.00	1
236118.Residential Remodelers	1	3	\$1,100.00	\$0.00	69
238160.Roofing Contractors	1	2	\$3,950.00	\$0.00	18
238310.Drywall and Insulation Contractors	1	5	\$9,050.00	\$0.00	91
238990.All Other Specialty Trade Contractors	1	3	\$1,050.00	\$1,050.00	78
325411.Medicinal and Botanical Manufacturing	1	5	\$17,500.00	\$0.00	84
424590.Other Farm Product Raw Material Merchant Wholesalers	1	2	\$130.00	\$130.00	30
441120.Used Car Dealers	1	3	\$250.00	\$250.00	112
453998.All Other Miscellaneous Store Retailers (except Tobacco Stores)	1	5	\$7,100.00	\$0.00	17
541620.Environmental Consulting Services	1	1	\$3,000.00	\$0.00	9
541690.Other Scientific and Technical Consulting Services	2	6	\$43,025.00	\$0.00	135
551114.Corporate, Subsidiary, and Regional Managing Offices	1	1	\$100.00	\$100.00	15
561422.Telemarketing Bureaus and Other Contact Centers	1	3	\$19,500.00	\$0.00	9
561730.Landscaping Services	1	1	\$375.00	\$0.00	18
621610.Home Health Care Services	1	1	\$100.00	\$100.00	17
624110.Child and Youth Services	1	2	\$5,737.50	\$0.00	6
624120.Services for the Elderly and Persons with Disabilities	2	5	\$1,150.00	\$1,150.00	12
713950.Bowling Centers	1	4	\$500.00	\$500.00	19
721110.Hotels (except Casino Hotels) and Motels	2	6	\$4,390.00	\$140.00	34
721191.Bed-and-Breakfast Inns	1	2	\$3,900.00	\$0.00	57
722511.Full-Service Restaurants	4	11	\$19,880.00	\$1,180.00	243
722513.Limited-Service Restaurants	11	31	\$100,245.00	\$13,370.00	96
922160.Fire Protection	1	1	\$375.00	\$375.00	8
<b>Grand Total</b>	<b>39</b>	<b>105</b>	<b>\$242,607.50</b>	<b>\$18,545.00</b>	<b>84</b>

Occasionally, assessed fines are reduced when employers demonstrate compliance with Maine’s labor laws. To assure continued compliance, the Bureau may enter into settlement agreements wherein we reduce the penalties if the employer agrees to comply with all terms listed. In 2021, we entered into ten such agreements. Each agreement has specific terms relevant to the types of violations found. The agreement remains in effect for a period of two to three years. In the event of any breach of the Settlement Agreement, the Department may enforce the entire amount of the penalties originally assessed, along with penalties for any additional violations subsequent to the date of the Agreement.

## New Wage and Hour Violations Webpage

As another way to promote compliance, the Department has begun posting on its website reports of final enforcement actions taken by the Bureau. These describe citations which have either not been appealed or for which appeals have been exhausted. They contain the name and location of each employer, state whether penalties and back wages have been paid, and include links to citation letters and settlement agreements. Enforcement actions from 2021 are currently listed, and the page will be updated quarterly. To access the new page, please click here:

<https://www.maine.gov/labor/bls/whv2021/index.shtml>.

The screenshot shows a web browser window displaying the Maine Department of Labor's website. The address bar shows the URL <https://www.maine.gov/labor/>. The page title is "Wage and Hour Violations - 2021". The main content area includes a navigation menu on the left, a search bar, and a list of violations. The violations are listed in two columns, each with a plus sign and the name of the employer.

**Maine Department of Labor**

**Wage and Hour Violations - 2021**

*[Information last updated 01-06-2022]*

The Maine Department of Labor's Wage and Hour Division enforces employment laws, such as the timely and full payment of wages, recordkeeping, overtime, tips, child labor, and more. The following summarizes workplace violations that include the assessment of monetary penalties and actions taken by the Division in 2021, and if steps have been taken by the employers to comply.

For more information on Maine's employment laws, visit: [https://www.maine.gov/labor/labor\\_laws/wagehour.html](https://www.maine.gov/labor/labor_laws/wagehour.html)

As a means to accomplish future compliance with Maine's labor laws, the Department may offer settlement agreements with certain employers in cases where violations have been found. Each agreement has specific terms relative to the types of violations found. The agreements remain in effect for a period of two to three years. In the event of any breach of the Settlement Agreement, the Department may enforce the entire amount of the penalties originally assessed, along with penalties for any additional violations subsequent to the date of the Agreement.

The Department may pursue additional enforcement action against employers who remain out of compliance and have not paid penalties assessed.

**Downloads**

- [Download the 2021 Wage and Hour Violations list \(excel\)](#)

+1800 Club	+ Manchester Motors
+AH Custom Builders	+ Moose Alley
+Bethel Inn Corporation	+ Ninja House Inc., Bouzu Steakhouse Inc., + Teriyaki Ninja Inc.
+Bradford Fire Department	+ Pepin Lumber Inc.
+Charter Foods North LLC	+ Professional Home Care Specialists

Appendix Table A: Detailed Industry Data

Industry	Complaints	Had Violations	Number of Violations	Violation Occurrences	Workers Owed	Wages Owed	Workers Paid	Wages Paid
111334.Berry (except Strawberry) Farming	1	-	-				-	
111339.Other Non-citrus Fruit Farming	1	-	-				-	
112990.All Other Animal Production	2	2	2	3	2	\$881.62	2	\$881.62
113210.Forest Nurseries and Gathering of Forest Products	1	1	3	4			-	
113310.Logging	2	2	2	2			-	
221114.Solar Electric Power Generation	1	-	-				-	
236115.New Single-Family Housing Construction (except For-Sale Builders)	2	-	-				-	
236118.Residential Remodelers	10	5	13	61	8	\$6,441.07	8	\$6,371.92
236220.Commercial and Institutional Building Construction	1	1	2	2	1	\$5,610.00	1	\$5,610.00
238131.Residential Framing Contractors	1	1	1	1	1	\$595.00	1	\$595.00
238160.Roofing Contractors	1	1	2	12	2	\$1,050.00	2	\$1,050.00
238210.Electrical Contractors and Other Wiring Installation Contractors	1	1	5	5			-	
238211.Residential Electrical Contractors	2	-	-		2	\$1,788.73	2	\$1,089.45
238310.Drywall and Insulation Contractors	1	1	5	109	1	\$1,750.00	1	\$800.00
238312.Nonresidential Drywall Contractors	1	-	-				-	
238320.Painting and Wall Covering Contractors	2	2	3	96	10	\$879.28	10	\$879.28
238351.Residential Finish Carpentry Contractors	1	-	-				-	
238911.Residential Site Preparation Contractors	1	1	4	207	1	\$9,441.43	1	\$9,441.46
238990.All Other Specialty Trade Contractors	1	1	5	42			-	
238992.All Other Nonresidential Trade Contractors	1	-	-				-	
311421.Fruit and Vegetable Canning	1	-	-				-	

Industry	Complaints	Had Violations	Number of Violations	Violation Occurrences	Workers Owed	Wages Owed	Workers Paid	Wages Paid
311611.Animal (except Poultry) Slaughtering	1	-	-				-	
311710.Seafood Product Preparation and Packaging	1	-	-				-	
311812.Commercial Bakeries	2	1	5	15	1	\$91.32	1	\$91.32
312120.Breweries	2	1	1	1	1	\$1,283.37	1	\$1,283.37
316998.All Other Leather Good and Allied Product Manufacturing	1	1	2	2	1	\$120.00	1	\$120.00
321211.Hardwood Veneer and Plywood Manufacturing	1	-	-		1	\$876.00	1	\$876.00
325411.Medicinal and Botanical Manufacturing	2	1	4	100	1	\$36,978.00	1	\$18,522.64
325413.In-Vitro Diagnostic Substance Manufacturing	1	1	3	5	1	\$1,710.00	1	\$1,710.00
326199.All Other Plastics Product Manufacturing	1	1	1	1	1	\$760.00	1	\$760.00
327390.Other Concrete Product Manufacturing	1	1	1	11			-	
336412.Aircraft Engine and Engine Parts Manufacturing	1	1	1	3	1	\$926.10	1	\$926.10
423440.Other Commercial Equipment Merchant Wholesalers	1	-	-		1	\$0.00	1	\$2,625.00
423720.Plumbing and Heating Equipment and Supplies (Hydronics) Merchant Wholesalers	1	-	-		1	\$2,500.00	1	\$2,500.00
424330.Women's, Children's, and Infants' Clothing and Accessories Merchant Wholesalers	1	-	-		1	\$617.46	1	\$617.46
424410.General Line Grocery Merchant Wholesalers	1	-	-		1	\$525.00	1	\$525.00
424460.Fish and Seafood Merchant Wholesalers	1	1	4	150			-	
424590.Other Farm Product Raw Material Merchant Wholesalers	1	1	3	18	1	\$1,910.00	1	\$1,910.00

Industry	Complaints	Had Violations	Number of Violations	Violation Occurrences	Workers Owed	Wages Owed	Workers Paid	Wages Paid
441120.Used Car Dealers	2	1	4	1,318	3	\$6,531.16	3	\$13,062.32
441210.Recreational Vehicle Dealers	1	-	-		1	\$21,000.00	1	\$2,605.30
442110.Furniture Stores	1	-	-				-	
444110.Home Centers	1	-	-				-	
444130.Hardware Stores	2	1	1	2	1	\$291.60	1	\$291.60
444190.Other Building Material Dealers	2	-	-		2	\$2,132.34	2	\$4,276.00
445110.Supermarkets and Other Grocery (except Convenience) Stores	2	1	1	1	1	\$2,220.32	1	\$220.32
445120.Convenience Stores	2	2	4	8	3	\$3,784.58	3	\$89.00
447110.Gasoline Stations with Convenience Stores	1	-	-				-	
447190.Other Gasoline Stations	1	-	-		1	\$18.22	1	\$18.22
448120.Women's Clothing Stores	1	-	-		1	\$45.00	1	\$45.00
448150.Clothing Accessories Stores	1	-	-				-	
452311.Warehouse Clubs and Supercenters	3	-	-		1	\$700.00	1	\$700.00
452990.All Other General Merchandise Stores	2	-	-		1	\$0.00	1	\$431.33
453220.Gift, Novelty, and Souvenir Stores	2	-	-				-	
453930.Manufactured (Mobile) Home Dealers	1	1	2	448	5	\$31,452.82	6	\$31,452.82
453998.All Other Miscellaneous Store Retailers (except Tobacco Stores)	5	4	12	559	11	\$7,679.29	11	\$5,891.09
454310.Fuel Dealers	2	2	2	2	2	\$1,690.80	2	\$1,690.80
484110.General Freight Trucking, Local	4	1	4	9	4	\$3,332.50	4	\$2,091.45
484121.General Freight Trucking, Long-Distance, Truckload	2	-	-				-	
484122.General Freight Trucking, Long-Distance, Less Than Truckload	1	-	-				-	
484220.Specialized Freight (except Used Goods) Trucking, Local	3	1	2	2	1	\$540.00	1	\$540.00
485310.Taxi Service	2	1	1	3	2	\$1,466.00	2	\$1,020.00

Industry	Complaints	Had Violations	Number of Violations	Violation Occurrences	Workers Owed	Wages Owed	Workers Paid	Wages Paid
488190.Other Support Activities for Air Transportation	1	1	1	1	1	\$1,172.50	1	\$1,172.50
491110.Postal Service	1	-	-				-	
492110.Couriers and Express Delivery Services	1	-	-				-	
493110.General Warehousing and Storage	1	-	-				-	
517911.Telecommunications Resellers	1	-	-				-	
522320.Financial Transactions Processing, Reserve, and Clearinghouse Activities	1	-	-				-	
531311.Residential Property Managers	1	-	-				-	
541110.Offices of Lawyers	1	-	-				-	
541330.Engineering Services	1	-	-		1	\$6,846.49	1	\$6,846.49
541611.Administrative Management and General Management Consulting Services	1	1	3	3	1	\$518.67	1	\$518.67
541620.Environmental Consulting Services	2	2	2	27	5	\$52,017.02	5	\$52,017.02
541690.Other Scientific and Technical Consulting Services	4	2	4	44	18	\$41,750.31	-	
541870.Advertising Material Distribution Services	1	-	-				-	
551114.Corporate, Subsidiary, and Regional Managing Offices	2	1	1	1	1	\$110.82	1	\$110.82
561110.Office Administrative Services	1	-	-		1	\$218.62	1	\$218.62
561311.Employment Placement Agencies	3	-	-				-	
561320.Temporary Help Services	4	2	4	12	2	\$3,221.32	2	\$3,221.32
561330.Professional Employer Organizations	1	-	-				-	
561410.Document Preparation Services	1	1	1	15	1	\$9,671.04	1	\$9,671.04
561422.Telemarketing Bureaus and Other Contact Centers	6	2	3	33	31	\$28,017.49	31	\$28,806.83
561599.All Other Travel Arrangement and Reservation Services	1	-	-				-	
561612.Security Guards and Patrol Services	3	1	1	2	2	\$1,669.96	2	\$1,669.96



Industry	Complaints	Had Violations	Number of Violations	Violation Occurrences	Workers Owed	Wages Owed	Workers Paid	Wages Paid
561621.Security Systems Services (except Locksmiths)	1	-	-		1	\$3,257.00	-	
561720.Janitorial Services	4	1	1	8	2	\$1,050.99	2	\$1,050.99
561730.Landscaping Services	2	2	2	11	1	\$726.25	1	\$726.25
562111.Solid Waste Collection	1	-	-		1	\$314.50	1	\$314.50
611110.Elementary and Secondary Schools	4	1	1	-	2	\$3,362.49	2	\$3,362.49
611610.Fine Arts Schools	1	-	-				-	
611692.Automobile Driving Schools	2	2	3	3	2	\$368.00	2	\$368.00
621112.Offices of Physicians, Mental Health Specialists	1	-	-				-	
621330.Offices of Mental Health Practitioners (except Physicians)	1	1	2	2	1	\$5,233.75	1	\$5,233.75
621420.Outpatient Mental Health and Substance Abuse Centers	2	-	-		1	\$69.30	1	\$0.00
621610.Home Health Care Services	6	2	5	205	5	\$2,673.05	3	\$550.55
621910.Ambulance Services	1	1	5	539	12	\$27,441.22	12	\$27,441.22
622110.General Medical and Surgical Hospitals	3	-	-		1	\$3,075.39	1	\$3,075.39
623110.Nursing Care Facilities (Skilled Nursing Facilities)	1	-	-				-	
623210.Residential Intellectual and Developmental Disability Facilities	1	-	-		1	\$500.00	1	\$500.00
623311.Continuing Care Retirement Communities	1	-	-				-	
623312.Assisted Living Facilities for the Elderly	3	1	3	3	1	\$112.50	1	\$112.50
623990.Other Residential Care Facilities	1	-	-				-	
624110.Child and Youth Services	1	1	2	20	1	\$3,521.00	1	\$3,521.00
624120.Services for the Elderly and Persons with Disabilities	5	2	5	7	3	\$1,297.83	3	\$464.00
624190.Other Individual and Family Services	1	1	1	1	1	\$32.80	1	\$32.80

Industry	Complaints	Had Violations	Number of Violations	Violation Occurrences	Workers Owed	Wages Owed	Workers Paid	Wages Paid
624229.Other Community Housing Services	1	-	-				-	
624410.Child Day Care Services	3	1	2	2	2	\$1,199.60	2	\$1,199.60
713110.Amusement and Theme Parks	2	-	-				-	
713910.Golf Courses and Country Clubs	1	-	-				-	
713920.Skiing Facilities	1	-	-		1	\$560.00	1	\$0.00
713950.Bowling Centers	1	1	4	78	1	\$3,175.62	1	\$3,175.62
721110.Hotels (except Casino Hotels) and Motels	7	5	14	68	9	\$13,631.34	10	\$13,631.83
721191.Bed-and-Breakfast Inns	1	1	3	68	2	\$30,721.26	-	
721211.RV (Recreational Vehicle) Parks and Campgrounds	2	1	2	2	1	\$202.97	1	\$202.97
721214.Recreational and Vacation Camps (except Campgrounds)	4	1	2	8	2	\$668.75	2	\$668.75
722310.Food Service Contractors	1	-	-				-	
722410.Drinking Places (Alcoholic Beverages)	1	-	-				-	
722511.Full-Service Restaurants	21	14	32	25,402	432	\$75,010.46	204	\$67,197.35
722513.Limited-Service Restaurants	27	16	41	2,318	524	\$114,790.33	509	\$110,673.72
722515.Snack and Nonalcoholic Beverage Bars	2	-	-				-	
812199.Other Personal Care Services	2	1	2	5	1	\$225.00	1	\$225.00
812910.Pet Care (except Veterinary) Services	1	-	-				-	
812990.All Other Personal Services	1	-	-				-	
813410.Civic and Social Organizations	1	1	2	42	1	\$62.08	1	\$62.08
921120.Legislative Bodies	1	-	-		1	\$77.12	1	\$77.12
922160.Fire Protection	1	1	1	1			-	
<b>Grand Total</b>	<b>263</b>	<b>115</b>	<b>260</b>	<b>32,133</b>	<b>1,158</b>	<b>\$598,193.85</b>	<b>894</b>	<b>\$471,731.62</b>